

POSITION TITLEFitness AttendantREPORTS TOFacility Manager

COMMITMENT Part-time; approximately 15-25 hours/week

COMPENSATION PACKAGE \$14/hour

ORGANIZATION SUMMARY

PISE (The Pacific Institute for Sport Excellence) opened in 2008 as the first summer sport institute in Canada and is an independent not for profit organization located on the Camosun College Interurban campus. The Institute brings together excellence in community sport and active healthy living development, sport and exercise education, sport technology research, and world-class athlete performance services. PISE, in collaboration with its partners the Canadian Sport Institute – Pacific and Camosun College, serves the community, students, high performance athletes and coaches from across the region, province and country to provide world class training, education, testing, and applied research and innovation services together within a state of the art facility.

PISE is a recognized leader in community sport and active healthy living development through the delivery of high quality programs and education to the community based on the principles of Sport for Life, including an emphasis on Physical Literacy for Youth and Active for Life principals for all adults.

POSITION SUMMARY

The Fitness Attendant position is responsible for the day to day operation, safety and cleanliness of the main fitness centre in addition to other areas of the facility. The position is called upon to complete necessary day to day tasks including but not limited to: room setup and takedowns; fitness centre cleaning and maintenance; assist Customer Service Specialists with client interactions both in-person and by phone; program and membership registrations and transactions; assist Leadership Team members with special projects and requests; and cover program responsibilities as required by PISE's Community Program Manager. Tasks may require lifting and physical work. The Fitness Attendant position will appeal to someone who is self-motivated, an exceptional team player, adaptable, reliable and client-focused.

KEY ROLES & RESPONSIBILTIES

- Oversee safety and maintenance in Fitness Centre
- Assist team with facility rental set ups/take downs
- Review and sign off on daily Fitness Attendant task sheet
- Give facility and Fitness Centre orientations & tours to clients
- Assisting with the opening and closing of the building; ensuring all doors are locked and secured
- Provide information and answer questions regarding programs and products
- Provide equipment orientations
- Clean fitness equipment
- Light cleaning duties and tidying throughout facility as necessary including the High Performance Gym, Regeneration Room, etc.
- Use of online client registration system
- Room set ups and take down
- Answer client questions; assist where needed (spotting, proper exercise form, etc.)



- Provide towel service to clients
- Sign out equipment to clients
- Assist Customer Service Specialists as necessary including membership transactions, etc.

KNOWLEDGE, SKILLS & ABILITIES

- Ability to build strong relationship based on trust, support, and open communication
- Possesses strong leadership and interpersonal skills
- Demonstrates drive and initiative
- Analyzes issues and resolves problems with excellent judgement and decision making skills
- Promotes teamwork and commitment to PISE's overall mission, vison, and goals

QUALIFICATIONS

- Minimum BCRPA Strength Training Instructor certification mandatory
- Experience with Strength Coaching and Sport Conditioning
- Current Standard First Aid CPR/AED Level C
- Occupational First Aid Level 1 considered an asset
- Current Police Information Check with Vulnerable Sector Screen, or willingness to provide one prior to start of position
- Proven customer service skills
- Working knowledge of Microsoft Office and other basic computer skills
- Healthy lifestyle and an interest in health & wellness
- Must be available to work morning, evening and weekend shifts

TO APPLY

Please submit a resume and a cover letter by midnight, Thursday November 16 to:

Jodi Hensel Facility Manager jhensel@pise.ca

Thank you for your interest in PISE.

Please note, due to the number of resumes received, only candidates selected for an interview will be contacted.



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